



Fjordhaus
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Terms and Conditions

The respective content of the holiday apartment results from the description of services and the current price list on our homepage www.fjordhaus.com.

Changes of service reserves the landlord.

The terms and conditions are part of the contract between the landlord, Anne Thieme, and the tenant. We recommend that you read the following terms and conditions carefully.

Contract, arrival and departure

With the booking request, which can be made verbally, by phone or in writing, the tenant instructs us to rent a holiday apartment. Bookings can be made by post, fax, e-mail or telephone and will be confirmed by email. The availability of the mediated apartment is updated by us. In principle it is possible that objects are posted at the same time by post, by fax or over the Internet. In order to avoid double bookings, each booking becomes effective only after confirmation from us. The confirmation can be made either by sending a reservation confirmation, a lease or an invoice. Objections to the information in the reservation confirmation, the rental agreement or the invoice must be declared immediately.

The number of nights is calculated, a late arrival does not diminish the room rate. The accommodation is available from 16:00 on the day of arrival and on the day of departure until 10:00 o'clock.

Minimum stay

The minimum stays published on our homepage in the different seasons apply.

Party conditions

1. General

The tenancy includes the apartment described in the lease. Both apartments are fully furnished. Without exception the apartments may only be occupied by the number of persons specified in the rental agreement. The renter undertakes to treat the accommodation and the inventory contained therein with care. Defects found on arrival at the accommodation must be reported immediately. During the rental period incurred damage to the rental property are to be replaced by the tenant without proof of fault. Damage found after departure will be charged to the renter or deducted from the deposit. On the day of departure, the apartment has to be swept clean and handed over with garbage emptied, the dishes and cutlery rinsed and put back in the cupboards. Windows and doors have to be closed!

2. Terms of payment

Immediately after conclusion of the contract, the renter has to pay 25%, but at least EUR 30.00 of the agreed to the account specified in the contract. The remaining 75% must be paid no later than 28 days before arrival. If the payment is not made within the period specified in the contract, the landlord is entitled to withdraw from the contract.

Withdrawal, cancellation, early departure

1. The renter may withdraw from the trip at any time prior to departure. Decisive is the access of the withdrawal. The guest is not released from the payment of the contractually agreed by the fact that he is due to a reason in his person, e.g. prevention for professional or family reasons, illness, etc.

2. The landlord is entitled to 80% of the contractually agreed rent, unless it is possible to rent the property for the same period and rental price. The deposit will be refunded in full.

3. If the tenant claims that the landlord suffered less damage, the tenant must provide proof of this.

4. In the case of early departure the contractually agreed fee must be paid in full; a proportionate claim for reimbursement does not exist.

5. The conclusion of a travel cancellation insurance is recommended.

Deposit

With the payment of the rent the deposit is due. If the deposit is not provided, the transfer of the object can be refused. The inventory and the rental property must be treated with care by the tenant. The renter is obliged to check the inventory and the apartment at the beginning of the stay and to notify the lessor immediately of any possible defects. The renter is obliged to report any damage during his stay to the landlord. The renter is personally liable for the damage caused by him. In addition, the renter is obliged to do everything reasonable in the event of disruptions to service and to contribute to correcting the disruption in order to minimize any possible damage. The tenant must also always inform the landlord about it. (If the tenant fails to report a defect, he is not entitled to any reduction claims.) The deposit will be returned to your account within 8 working days after departure if no defects or damages have occurred. Please enter your account details in the rental agreement.

WLAN

1. This is a free service that is not part of the rental agreement and therefore can not be taken in case of default. In addition, the provision can be revoked at any time.
2. The WLAN is available with user access and password only for the booking period. Third parties may not be granted access and user data may not be disclosed.
3. The landlord reserves the right to block certain pages and services.
4. Malware (viruses, trojans, worms) can reach the end devices via the WLAN. For this, the landlord assumes no liability.
5. The tenant is responsible for the data transmitted via the WLAN, paid services and legal transactions and bears their costs.
6. The tenant has to comply with the applicable law when using the WLAN, may not use or distribute immoral or unlawful content, duplicate copyrighted goods illegally, distribute or make accessible. The tenant must observe the applicable youth protection regulations, must not be harassing, send or distribute defamatory or threatening content as well as not use the WLAN for the transmission of bulk messages (spam) or for otherwise inadmissible advertising. Damage and claims of third parties, which are due to the unlawful use of the WLAN, are at the expense of the renter and are in violation of the terms and conditions of the Fjordhaus.
7. The tenant must bear all costs and expenses in connection with an unlawful or contrary to the terms and conditions use of the WLAN.

Severability clause

If individual provisions of the terms are ineffective or unenforceable or if they become ineffective or unenforceable after the conclusion of the contract, the remaining parts of the terms remain unaffected by the ineffectiveness. The ineffective or unenforceable provision shall be replaced by the effective and feasible regulation, the effects of which come closest to the economic objective that the contracting parties have pursued with the ineffective or unenforceable provision. The above provisions apply accordingly in the event that the terms proves to be incomplete.